



Peddle My Wheels Theft and Accident Cover

Hi

Peddle My Wheels monthly theft and accident cover is a guarantee that should your bike be stolen or damaged in an accident you will receive a replacement bike, the same or equivalent to the model you have been using, and you just continue the same payment plan you had already started.

Please read the exclusions to cover on the attached sheet.

This is what to do should you need to activate the cover -

1. Report the incident to the police and get a crime number within 48 hours of the incident occurring.
2. Send an email to info@peddlemywheels.com with details of what has happened and include the crime number.
3. Once we have verified the crime number we will organise with you to get a replacement bike and any accessories to you subject to the incident not falling under the exclusion clauses listed below.
4. If the old bike is still available we will take this when we deliver the new one.
5. Payments continue as per your original agreement.
6. This contract does not cover you for any personal damage or damage to third parties, it is just for the bike and any accessories you had from us.

Significant Exclusions

1. Theft following abandonment where your bicycle has been left in a location where public access could be achieved.
2. Claims where the bicycle has been left unattended for more than 12 hours at any one time. For bicycles left at train stations with public access, or within the premises of your permanent place of employment, this limit is increased to 24 hours.
3. Claims where the bicycle has not been secured through its frame using an approved lock.
4. Theft or attempted theft of the bicycle(s) whilst left unattended at any time unless:
 - The bicycle is secured through its frame by an approved lock attached to an immovable object,
 - or;
 - It is in a building classified as
 - a) house,

b) garage/outbuilding,

c) flat,

d) room,

e) shed,

where all external doors and windows are locked, and theft is occasioned by a forcible and/or violent entry.

In this instance, the bicycle must be stored out of sight.

- It is in a building classified as

f) communal hallway,

g) communal outbuilding,

h) purpose-built bike container

where all external doors and windows are locked and the bicycle has been secured through its frame to an immovable object.

